

May 9, 2023



Billing for Insulin Vials

Dear Valued Provider,

A recent claims review has identified multiple claims for insulin vials in which the days' supply submitted is larger than the expiration for the vial per the Package Insert. This could lead to patient safety issues if the Covered Persons are unable to refill the prescription due to a billing error on the prior dispensing. When the directions for use of an individual vial result in a days' supply greater than the expiration of the vial, the Participating Pharmacy shall default to the expiration of the vial. Below is a table of insulin vials and their expiration after first use but the Participating Pharmacy shall utilize the Package Insert as the appropriate source.

LABEL NAME	PACKAGING	EXPIRATION
ADMELOG® INJ 100U/ML	10mL vial	28 days
APIDRA® INJ U-100	10mL vial	28 days
FIASP® INJ 100/ML	10mL vial	28 days
HUMALOG® INJ 100/ML	10mL vial	28 days
HUMALOG® MIX INJ 50/50	10mL vial	28 days
HUMALOG® MIX SUS 75/25	10mL vial	28 days
HUMULIN® INJ 70/30	3mL, 10mL vial	31 days
HUMULIN® N INJ U-100	3mL, 10mL vial	31 days
HUMULIN® R INJ U-100	3mL, 10mL vial	31 days
HUMULIN® R INJ U-500	20 mL vial	40 days
INSULIN ASPA INJ 100/ML	10mL vial	28 days
INSULIN ASPA INJ 70/30	10mL vial	28 days
INSULIN GLAR SOL 100U/ML	10mL vial	28 days
INSULIN LISP INJ 100/ML	10mL vial	28 days
LANTUS® INJ 100/ML	10mL vial	28 days
LEVEMIR® INJ	10mL vial	42 days
LYUMJEV® INJ 100UT/M	10mL vial	28 days
NOVOLIN® INJ 70/30	10mL vial	42 days
NOVOLIN® N INJ U-100	10mL vial	42 days
NOVOLIN® R INJ U-100	10mL vial	42 days
NOVOLOG® INJ 100/ML	10mL vial	28 days
NOVOLOG® INJ RELION	10mL vial	28 days
NOVOLOG® MIX INJ 70/30	10mL vial	28 days
SEMGLEE® SOL 100U/ML	10mL vial	28 days
TRESIBA® INJ 100UNIT	10mL vial	56 days

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If you have questions regarding claims processing, please call Prime's Contact Center at 800.821.4795.

Sincerely,

Pharmacy Network Management
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