

November 20, 2023



Controlled Substance Schedule II Partial Filling Guidelines

Dear Valued Provider,

Participating Pharmacies must adhere to applicable state and federal laws with regard to the partial filling of controlled substances listed in Schedule II.

The pharmacist may dispense a partial fill of a Schedule II controlled substance if requested by the Covered Person/Covered Person's authorized representative or Prescribing Provider and allowed by applicable state law. If a partial fill is dispensed, the pharmacist must document on the hard copy that the partial fill was requested by either the Covered Person/Covered Person's representative or Prescribing Provider. The partial fill quantity must also be documented, and the total quantity dispensed from partial fills must not exceed the original quantity prescribed. Remaining portions of a partially filled prescription must be filled no later than 30 days after the date on which the prescription is written unless permissible by law.

Effective January 1, 2019, Medicare Plans implemented a seven-day supply limit for opioid naïve Covered Persons. This policy limits the initial quantity that may be dispensed, pursuant to a valid prescription of an opioid, to a seven-day supply. Many individual state regulations limit the initial supply of an opioid regardless of coverage type as well; please refer to individual state guidelines. In this instance, the pharmacist may dispense a partial fill to meet the seven-day supply guideline. If the Prescribing Provider determines the Covered Person requires therapy beyond the seven-day duration, it is recommended to obtain a new prescription to ensure the Covered Person is assessed for medical necessity.

Failure to comply with Prime's terms and conditions, including, but not limited to, those described above, may result in placement on a corrective action plan, full or partial financial recoupment, termination of participation in one or more Networks, termination of the Agreement, and other remediation actions, as determined by Prime and permitted by applicable law.

For complete Federal guidance on partial filling of Schedule II controlled substances, please reference the following hyperlink:

<https://www.ecfr.gov/current/title-21/chapter-II/part1306/subject-group-ECFR8588b52940237ef/section-1306.13>

If you have questions regarding claims processing, please call Prime's Contact Center at 800.821.4795.

Sincerely,

Pharmacy Network Management
Prime Therapeutics LLC

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