Pharmacy Audit Guidelines

The first one to two digits of the error codes displayed in audit reports are defined below. Description of the error specific to an individual claim is further described in the audit report.

Error Code	Error Type	Estimated Financial Impact
B	Incorrect unit of measure	May have recovery
BG	Brand drug billed; generic dispensed	May have recovery
C	Compound billing error	May have recovery
DC	Documentation issues	Full recovery
DD	Claim submitted with deceased prescriber ID	Full recovery
DO	Invalid claim authorization	Full recovery
DP	Duplicate claim	Full recovery
DS	Invalid day supply submitted	May have recovery
DW	Inappropriate use of a product selection code	May have recovery
FC	Claims manipulation	Full or partial recovery
IC	Claim ineligible under the Medicare program billed	Full recovery
IN	Purchase and dispensing discrepancy	May have recovery
LC	Incorrect location code submitted	May have recovery
LO	Pharmacy cannot be located	Full recovery
LU	Incorrect directions given to the Covered Person	Not applicable
MB	Billed under wrong Covered Person	Full recovery
MD	Documentation not provided	Full recovery
M	Multiple errors	May have recovery
NC	Invalid or inactive license	Full recovery
ND	NDC dispensed different than NDC on claim	May have recovery
NX	Excluded or sanctioned individual or entity	Full recovery
OC	Invalid origin code submitted	May have recovery
OD	Quantity over-dispensed	Full or partial recovery
PA	Pharmacist absent	Full recovery
PC	Pharmacy closed	Full recovery
PI	Prescriber ID discrepancy	May have recovery
RE	Invalid prescriber/ Covered Person relationship	Full recovery
UD	Specific directions required	May have recovery
UM	Covered Person denied validity of claim	Full recovery
UP	Prescriber denied validity of claim	Full recovery
UR	Unauthorized fill	Full or partial recovery
VA	Vaccine administration fee not billed	Not applicable
WC	Covered Person cost share not collected	Full recovery
WD	Wrong drug dispensed to Covered Person	Full recovery