









Reimagining pharmacy solutions

To provide the care we would want for our loved ones

Prime Therapeutics (Prime) offers next-generation pharmacy solutions and a truly differentiated experience.

As the market evolves, our members and customers need us to improve affordability and efficiency while delivering highly curated experiences that improve their care and outcomes.

As an independent pharmacy solutions leader, Prime drives affordability, improves efficiency and enhances member care and outcomes by:

Providing reliable core services and beyond

Delivering differentiated solutions

Creating exceptional experiences

Prime believes in the power of doing well by doing good. We help our customers choose the best and most affordable path for their members to get their medicine to provide a holistic view of the health care journey.

drug spend managed

2.3K

employer groups served

254

TPA partners

24/7

member and pharmacy customer service

network pharmacies, including all major chains



Delivering reliable and efficient services is table stakes. It's important to understand our customers' and members' basic pharmacy needs and to perform these services well. But we go beyond the basics with greater accuracy, quality and attention to detail—providing better experiences and cost-savings opportunities for our customers and their members.

Easy access to information: Members have everything they need at their fingertips through our intuitive app and web portal.

URAC accreditation: Our home delivery and specialty pharmacies are accredited by URAC, ensuring we meet all regulatory requirements and national standards.

Flexible formularies: Configurable formulary solutions help meet targeted cost and access needs.

A focus on quality and care: Drug utilization reviews help reduce costs from prescribing errors and improper drug use.

Disease management: We help our customers identify and support members with specific clinical needs.

Manufacturer rebates: We help drive down total plan spend by passing through manufacturer rebates to our customers.



We provide a diverse suite of products and programs that drive down costs and improve health outcomes.

Patient assistance: We provide alternative funding resources to help members find available financial assistance opportunities. This makes some of the most expensive medications much more affordable for members — and offers up to 60% reduction in plan sponsor specialty spend.

Copay assistance: Our experts identify and connect members with the most common and costly drugs that offer generous, non-needs-based copay assistance.

Member coaching: Our nurse-led health coaching program educates and motivates members who are taking specialty medications to stay adherent.

Comprehensive diabetes program: We optimize health outcomes for people with diabetes by encouraging positive behavior change, focusing on addressing gaps in care, maximizing outcomes and reducing unnecessary costs.



We deliver nimble partnership and responsive, accountable support for our customers by helping them make well-informed decisions aligned with their strategic priorities.

Third-party administrator (TPA) integration: We are integrated with most TPAs and take a flexible approach to partner with your business and your clients, making implementations smooth and timely.

Collaborative account management: Our customers benefit from strategic partnership and a consultative approach, including in-depth clinical program consultation.

Online reporting tools: A robust, easy-to-use reporting suite helps our customers transform data into meaningful and actionable information, manage eligibility and view claims and accumulators.