



# California Department of General Services (CA DGS), California Department of Veteran Affairs (CalVet) NCPDP D.0 Payer Specifications

October 10, 2022

## Claim Billing/Claim Re-Bill Payer Sheet

#### \*\*Start of Request Claim Billing/Claim Re-Bill (B1/B3) Payer Sheet\*\*

#### **General Information**

| Payer Name: Prime Therapeutics Management   |              |  |  |               |  |
|---|--------------|--|--|---------------|--|
| Plan Name/Group Name: California Department of Veteran Affairs  (CalVet)  BIN: 016523 PCN: 2234       |              |  |  |               |  |
| Processor: Prime Therapeutics Man   | agement      |  |  |               |  |
| Effective as of: 09/01/2016 NCPDP Telecommunication Standard Version/Release #: D.0                   |              |  |  |               |  |
| NCPDP Data Dictionary Version Date: October 2015  NCPDP External Code List Version Date: October 2015 |              |  |  | Date: October |  |
| Contact/Information Source: 1-800-42  | 24-5950      |  |  |               |  |
| Certification Testing Window: August  | 8 – 19, 2016 |  |  |               |  |
| Certification Contact Information: 1-800-424-5906   |              |  |  |               |  |
| Provider Relations Help Desk Info: 1-800-424-5950   |              |  |  |               |  |
| Other versions supported: No  |              |  |  |               |  |

### **Other Transactions Supported**

**Payer:** Please list each transaction supported with the segments, fields, and pertinent information on each transaction.

| Transaction Code | Transaction Name |
|------------------|------------------|
| B1               | Claim Billing    |
| B2               | Claim Reversal   |
| В3               | Claim Re-Bill    |

#### **Field Legend for Columns**

| Payer Usage<br>Column    | Value | Explanation   | Payer<br>Situation<br>Column |
|--------------------------|-------|---|------------------------------|
| MANDATORY                | M     | The Field is mandatory for the Segment in the designated Transaction.   | No                           |
| REQUIRED                 | R     | The Field has been designated with the situation of<br>"Required" for the Segment in the designated<br>Transaction. | No                           |
| QUALIFIED<br>REQUIREMENT | RW    | "Required when." The situations designated have qualifications for usage ("Required if x," "Not required if y").    | Yes                          |

Fields that are not used in the Claim Billing/Claim Re-Bill transactions and those that do not have qualified requirements (i.e., not used) for this payer are excluded from the template.

### **Claim Billing/Claim Re-Bill Transaction**

The following lists the segments and fields in a Claim Billing or Claim Re-Bill Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.* 

| Transaction Header Segment Questions  | Check | Claim Billing/Claim Re-Bill<br>If Situational, Payer Situation |
|---|-------|--|
| This Segment is always sent   | X     |  |
| Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Payer Issued | Х     |  |

| Transaction Header Segment |                             | Claim Billing/Claim Re-Bill |                | /Claim Re-Bill  |
|----------------------------|-----------------------------|-----------------------------|----------------|---|
| Field #                    | NCPDP Field Name            | Value                       | Payer<br>Usage | Payer Situation   |
| 1Ø1-A1                     | BIN NUMBER                  | 016523                      | M              | NEW!  |
| 1Ø2-A2                     | VERSION/RELEASE<br>NUMBER   | DØ                          | М              |   |
| 1Ø3-A3                     | TRANSACTION CODE            | B1,B3                       | M              |   |
| 1Ø4-A4                     | PROCESSOR<br>CONTROL NUMBER | 22347                       | М              | NEW!  |
| 1Ø9-A9                     | TRANSACTION COUNT           | 1-4                         | M              | One transaction for B2 or compound claim; Four allowed for B1 or B3 |

| Transa  | ction Header Segment                | С   | laim Billing   | /Claim Re-Bill  |
|---------|-------------------------------------|---|----------------|---|
| Field # | NCPDP Field Name                    | Value   | Payer<br>Usage | Payer Situation   |
| 2Ø2-B2  | SERVICE PROVIDER<br>ID QUALIFIER    | 01 = NPI  | M              |   |
| 2Ø1-B1  | Service Provider ID                 |   | М              | NPI of Pharmacy   |
| 4Ø1-D1  | Date of Service                     |   | М              |   |
| 11Ø-AK  | Software<br>Vendor/Certification ID | This will be provided by the provider's software vender | M              | Required when vendor certification is required by Prime Therapeutics Management—otherwise submit all zeroes |

| Insurance Segment Questions | Check | Claim Billing/Claim Re-Bill<br>If Situational, Payer Situation |
|-----------------------------|-------|--|
| This Segment is always sent | X     |  |

|         | surance Segment<br>t Identification (111-AM)<br>= "Ø4" | C      | laim Billing   | /Claim Re-Bill  |
|---------|--|--------|----------------|-----------------|
| Field # | NCPDP Field Name                                       | Value  | Payer<br>Usage | Payer Situation |
| 3Ø2-C2  | CARDHOLDER ID  |        | М              |                 |
| 3Ø1-C1  | GROUP ID   | CALVET | R              |                 |
| 312-CC  | CARDHOLDER FIRST<br>NAME                               |        | R              |                 |
| 313-CD  | CARDHOLDER LAST<br>NAME                                |        | R              |                 |

| Patient Segment Questions   | Check | Claim Billing/Claim Re-Bill<br>If Situational, Payer Situation |
|-----------------------------|-------|--|
| This Segment is always sent | X     |  |

|        | Patient Segment<br>Identification (111-AM)<br>= "Ø1" | Claim Billing/Claim Re-Bill |                | Claim Re-Bill   |
|--------|--|-----------------------------|----------------|-----------------|
| Field  | NCPDP Field Name                                     | Value                       | Payer<br>Usage | Payer Situation |
| 3Ø4-C4 | DATE OF BIRTH  |                             | R              |                 |

|        | Patient Segment gment Identification (111-AM) = "Ø1"  Claim Billing/Claim Re-Bill |   | Claim Re-Bill  |  |
|--------|---|---|----------------|--|
| Field  | NCPDP Field Name  | Value   | Payer<br>Usage | Payer Situation  |
| 3Ø5-C5 | PATIENT GENDER<br>CODE  | <ul> <li>Ø = Not         Specified</li> <li>1 = Male</li> <li>2 = Female</li> </ul>               | R              |  |
| 31Ø-CA | PATIENT FIRST NAME  |   | R              |  |
| 311-CB | PATIENT LAST NAME   |   | R              |  |
| 3Ø7-C7 | PLACE OF SERVICE  |   | RW             | Required if this field could result in different coverage, pricing, or patient financial responsibility. |
| 335-2C | PREGNANCY<br>INDICATOR  | <ul> <li>Blank = Not<br/>Specified</li> <li>1 = Not<br/>Pregnant</li> <li>2 = Pregnant</li> </ul> | RW             | Required if the patient is known to be pregnant  |
| 384-4X | PATIENT RESIDENCE   |   | RW             | Required if this field could result in different coverage, pricing, or patient financial responsibility. |

| Claim Segment Questions                  | Check | Claim Billing/Claim Re-Bill<br>If Situational, Payer Situation |
|--|-------|--|
| This Segment is always sent              | X     |  |
| This plan does not support partial fills | Х     |  |

| Claim Segment Segment Identification (111-AM) = "Ø7" |  | Clai          | m Billing/Cla  | aim Re-Bill   |
|--|--|---------------|----------------|---|
| Field #  | NCPDP Field Name                                       | Value         | Payer<br>Usage | Payer Situation   |
|  | PRESCRIPTION/<br>SERVICE REFERENCE<br>NUMBER QUALIFIER | 1= Rx Billing | М              | For Transaction Code of "B1," in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing). |
|  | PRESCRIPTION/<br>SERVICE REFERENCE<br>NUMBER           |               | M              |   |

| Claim Segment Segment Identification (111-AM) = "Ø7" |  | Claim Billing/Claim Re-Bill   |                |   |
|--|--|---|----------------|---|
| Field #  | NCPDP Field Name                                       | Value   | Payer<br>Usage | Payer Situation   |
| 436-E1   | PRODUCT/SERVICE ID<br>QUALIFIER                        |   | М              | Ø3 = National Drug Code<br>(NDC)  |
| 4Ø7-<br>D7   | PRODUCT/SERVICE ID                                     |   | М              | NDC for non-compound claims   |
| 442-E7   | QUANTITY DISPENSED                                     |   | R              |   |
| 460-ET   | QUANTITY<br>PRESCRIBED                                 |   | RW             | Imp Guide: Required when a transmission is for a Scheduled II drug as defined in 21 CFR 1308.12 and per CMS-0055-F (Compliance Date 09/21/2020. Refer to the Version D.0 Editorial Document). |
| 4Ø3-<br>D3   | FILL NUMBER  |   | R              |   |
| 4Ø5-<br>D5   | DAYS SUPPLY  |   | R              |   |
| 4Ø6-<br>D6   | COMPOUND CODE  |   | R              |   |
| 4Ø8-<br>D8   | DISPENSE AS WRITTEN<br>(DAW)/PRODUCT<br>SELECTION CODE |   | R              |   |
| 414-DE   | DATE PRESCRIPTION<br>WRITTEN                           |   | R              |   |
| 415-DF   | NUMBER OF REFILLS<br>AUTHORIZED                        | <ul> <li>Ø = No refills<br/>authorized</li> <li>1–99 = Authorized<br/>Refill number</li> </ul>                              | R              |   |
| 419-DJ   | PRESCRIPTION ORIGIN<br>CODE                            | <ul> <li>1 = Written</li> <li>2 = Telephone</li> <li>3 = Electronic</li> <li>4 = Facsimile</li> <li>5 = Pharmacy</li> </ul> | R              |   |

| Claim Segment Segment Identification (111-AM) = "Ø7" |   | Claim Billing/Claim Re-Bill   |                |   |
|--|---|---|----------------|---|
| Field #  | NCPDP Field Name                          | Value   | Payer<br>Usage | Payer Situation   |
| 354-NX   | SUBMISSION<br>CLARIFICATION CODE<br>COUNT |   | RW             | Required if Submission<br>Clarification Code (42Ø-DK)<br>is used.   |
| 42Ø-<br>DK   | SUBMISSION<br>CLARIFICATION CODE          |   | RW             | Required value submitted in (354-NX) is greater than zero (Ø).  |
| 3Ø8-<br>C8   | OTHER COVERAGE<br>CODE                    |   | RW             | Required when submitting a claim for recipient who has other coverage   |
| 6ØØ-<br>28   | UNIT OF MEASURE                           | <ul><li>Values:</li><li>EA = Each</li><li>GM = Grams</li><li>ML = Milliliters</li></ul> | R              | NEW!  |
| 418-DI   | LEVEL OF SERVICE                          | • 3 - Emergency   | RW             | Required  |
| 461-EU   | PRIOR AUTHORIZATION<br>TYPE CODE          |   | RW             | Required if this field could result in different coverage, pricing, or patient financial responsibility.                            |
| 462-EV   | PRIOR AUTHORIZATION<br>NUMBER SUBMITTED   |   | RW             | Required if this field could result in different coverage, pricing, or patient financial responsibility.                            |
| 995-E2   | ROUTE OF<br>ADMINISTRATION                | SNOMED CT Values  | RW             | Compounds are not covered.  |
| 996-G1   | COMPOUND TYPE                             |   | RW             | Required if specified in trading partner agreement.   |
| 147-U7   | PHARMACY SERVICE<br>TYPE                  |   | RW             | Required when the submitter must clarify the type of services being performed as a condition for proper reimbursement by the payer. |

| Pricing Segment Questions   | Check | Claim Billing/Claim Re-Bill<br>If Situational, Payer Situation |
|-----------------------------|-------|--|
| This Segment is always sent | X     |  |

| Pricing Segment Segment Identification (111-AM) = "11" |  | Claim Billing/Claim Re-Bill |                |   |
|--|--|-----------------------------|----------------|---|
| Field #  | NCPDP Field Name                               | Value                       | Payer<br>Usage | Payer Situation   |
| 4Ø9-D9   | INGREDIENT COST<br>SUBMITTED                   |                             | R              |   |
| 412-DC   | DISPENSING FEE<br>SUBMITTED                    |                             | RW             | Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation. |
| 433-DX   | PATIENT PAID<br>AMOUNT SUBMITTED               |                             | RW             | NOT REQUIRED; DO NOT<br>SEND  |
| 438-E3   | INCENTIVE AMOUNT<br>SUBMITTED                  |                             | RW             | Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation. |
| 478-H7   | OTHER AMOUNT<br>CLAIMED SUBMITTED<br>COUNT     | Maximum count of 3          | RW             | Required if Other Amount<br>Claimed Submitted Qualifier<br>(479-H8) is used.      |
| 479-H8   | OTHER AMOUNT<br>CLAIMED SUBMITTED<br>QUALIFIER |                             | RW             | Required if Other Amount<br>Claimed Submitted (48Ø-H9)<br>is used.                |
| 48Ø-H9   | OTHER AMOUNT<br>CLAIMED SUBMITTED              |                             | RW             | Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation. |
| 481-HA   | FLAT SALES TAX<br>AMOUNT SUBMITTED             |                             | RW             | Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation. |
| 426-DQ   | USUAL AND<br>CUSTOMARY<br>CHARGE               |                             | R              |   |
| 43Ø-DU   | GROSS AMOUNT DUE                               |                             | R              |   |
| 423-DN   | BASIS OF COST<br>DETERMINATION                 |                             |                | Required if needed for receiver claim/encounter adjudication.                     |

| Provider Segment Questions | Check | Claim Billing/Claim Re-Bill<br>If Situational, Payer Situation |
|----------------------------|-------|--|
| This Segment is not sent   | X     |  |

| Prescriber Segment Questions | Check | Claim Billing/Claim Re-Bill<br>If Situational, Payer Situation |
|------------------------------|-------|--|
| This Segment is always sent  | X     |  |

| Prescriber Segment Segment Identification (111-AM) = "Ø3" |                          | Claim Billing/Claim Re-Bill |   |   |
|---|--------------------------|-----------------------------|---|---|
| Field #   | NCPDP Field Name         | Value                       | Payer<br>Usage                            | Payer Situation   |
| 466-EZ  | PRESCRIBER ID QUALIFIER  | Ø1 = NPI                    | R   |   |
| 411-DB  | PRESCRIBER ID            | Prescriber's individual NPI | R   | Must submit valid NPI   |
| 427-DR  | PRESCRIBER LAST<br>NAME  |                             | RW  | Required when the Prescriber ID (411-DB) is not known.  |
| 364-2J  | PRESCRIBER FIRST<br>NAME |                             | RW  | Required if needed to assist in identifying the prescriber. Required if necessary for state/federal/regulatory agency programs. |
| Coordination of Benefits/Other Payments Segment Questions |                          | Check                       | If Situ                                   | Claim Billing<br>ational, Payer Situation   |
| This Segment is situational                               |                          | X                           | Coordination of Benefits is not accepted. |   |

| DUR/PPS Segment Questions   | Check | Claim Billing/Claim Re-Bill<br>If Situational, Payer Situation                |
|-----------------------------|-------|---|
| This Segment is always sent |       |   |
| This Segment is situational | Х     | Submitted if required to affect outcome of claim related to DUR intervention. |

|         | JR/PPS Segment<br>nt Identification (111-<br>AM) = "Ø8" | Claim Billing/Claim Re-Bill  |             |   |
|---------|---|--|-------------|---|
| Field # | NCPDP Field Name  | Value  | Payer Usage | Payer Situation   |
| 473-7E  | DUR/PPS CODE<br>COUNTER                                 | Maximum of 9 occurrences.  | RW***       | Required if DUR/PPS<br>Segment is used.   |
| 439-E4  | REASON FOR<br>SERVICE CODE                              | Allowed values:  DD = Drug-Drug Interaction  ID = Ingredient Duplication | RW***       | <ul> <li>Required when there is a conflict to resolve or reason for service to be explained (Max 9)</li> <li>Code identifying the type of utilization conflict</li> </ul> |

|                            | JR/PPS Segment<br>nt Identification (111-<br>AM) = "Ø8" | Claim Billing/Claim Re-Bill     |                    |   |
|----------------------------|---|---------------------------------|--------------------|---|
| Field #                    | NCPDP Field Name  | Value                           | Payer Usage        | Payer Situation   |
|                            |   | TD = Therapeutic<br>Duplication |                    | detected or the reason<br>for the pharmacist's<br>professional service.<br>Required when needed<br>to communicate DUR<br>information  |
| 44Ø-E5                     | PROFESSIONAL<br>SERVICE CODE                            |                                 | RW***              | <ul> <li>Required when there is a professional service to be identified (Max 9)</li> <li>Code identifying pharmacist intervention when a conflict code has been identified or service has been rendered.</li> </ul> |
| 441-E6                     | RESULT OF SERVICE<br>CODE                               |                                 | RW***              | <ul> <li>Required when there is a result of service to be submitted (Max 9)</li> <li>Action taken by a pharmacist in response to a conflict or the result of a pharmacist's professional service</li> </ul>         |
| 474-8E                     | DUR/PPS LEVEL OF<br>EFFORT                              |                                 | RW                 | Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.   |
| Compou                     | nd Segment Questions                                    | Check                           |                    | n Billing/Claim Re-Bill<br>ational, Payer Situation   |
| This Segr                  | ment is situational                                     | Х                               | Compounds program. | are not covered for this  |
| Clinical Segment Questions |   | Check                           |                    | n Billing/Claim Re-Bill<br>ational, Payer Situation   |
| This Segr                  | ment is always sent                                     |                                 |                    |   |
| This Segr                  | ment is situational                                     | X                               |                    | the clinical detail will affect of claims processing.   |

| Clinical Segment Segment Identification (111-AM) = "13" |                             | Claim Billing/Claim Re-Bill |                |   |
|---|-----------------------------|-----------------------------|----------------|---|
| Field #   | NCPDP Field Name            | Value                       | Payer<br>Usage | Payer Situation   |
| 491-VE  | DIAGNOSIS CODE<br>COUNT     | Maximum count of 5          | RW             | Required if Diagnosis Code<br>Qualifier (492-WE) and<br>Diagnosis Code (424-DO)<br>are used.  |
| 492-WE  | DIAGNOSIS CODE<br>QUALIFIER |                             | RW***          | Required if Diagnosis Code (424-DO) is used.  |
| 424-DO  | DIAGNOSIS CODE              |                             | RW***          | Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome. |

\*\*End of Request Claim Billing/Claim Re-Bill (B1/B3) Payer Sheet\*\*

## Response Claim Billing/Claim Re-Bill Payer Sheet

### Claim Billing/Claim Re-Bill Accepted/Paid (or Duplicate of Paid) Response

\*\*Start of Response Claim Billing/Claim Re-Bill (B1/B3) Payer Sheet\*\*

#### **General Information**

| Payer Name: Prime Therapeutics State Government Solutions LLC           |                    |            |
|---|--------------------|------------|
| Plan Name/Group Name: California Department of Veteran Affairs (CalVet) | <b>BIN:</b> 016523 | PCN: 22347 |

#### Claim Billing/Claim Re-Bill PAID (or Duplicate of PAID) Response

The following lists the segments and fields in a Claim Billing or Claim Re-Bill response (Paid or Duplicate of Paid) Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.* 

| Response Transaction Header<br>Segment Questions | Check | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of<br>Paid)<br>If Situational, Payer Situation |
|--|-------|---|
| This Segment is always sent                      | X     |   |

| Respo   | onse Transaction Header<br>Segment | Claim B<br>Accepted/Pai  | illing/Claim R<br>id (or Duplica |                 |
|---------|------------------------------------|--------------------------|----------------------------------|-----------------|
| Field # | NCPDP Field Name                   | Value                    | Payer<br>Usage                   | Payer Situation |
| 1Ø2-A2  | VERSION/RELEASE<br>NUMBER          | DØ                       | M                                |                 |
| 1Ø3-A3  | TRANSACTION CODE                   | B1, B3                   | М                                |                 |
| 1Ø9-A9  | TRANSACTION COUNT                  | Same value as in request | M                                |                 |
| 5Ø1-F1  | HEADER RESPONSE<br>STATUS          | A = Accepted             | M                                |                 |
| 2Ø2-B2  | SERVICE PROVIDER ID QUALIFIER      | Same value as in request | M                                |                 |
| 2Ø1-B1  | SERVICE PROVIDER ID                | Same value as in request | M                                |                 |

| Respo     | onse Transaction Header<br>Segment                             | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of Paid)   |  |   |
|-----------|--|---|--|---|
| Field #   | NCPDP Field Name   | Value Payer Payer Sit   |  | Paver Sittlation  |
| 4Ø1-D1    | DATE OF SERVICE  | Same value as in request  | М  |   |
| Resp      | onse Message Segment<br>Questions                              | Check   | Accep  | n Billing/Claim Re-Bill<br>ted/Paid (or Duplicate of<br>Paid)<br>ational, Payer Situation |
| This Segr | nent is always sent  |   |  |   |
| This Segr | nent is situational  | Х   | Sent if additional information is available from the payer/process |   |
|           | onse Message Segment<br>nt Identification (111-AM) =<br>"2Ø"   | = Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of Paid) |  |   |
| Field #   | NCPDP Field Name   | Value   | Payer<br>Usage   | Payer Situation   |
| 5Ø4-F4    | MESSAGE  |   | R  | Required if text is needed for clarification or detail.                                   |
| Respo     | onse Insurance Segment<br>Questions                            | Check   | Accepto  | n Billing/Claim Re-Bill<br>ed/Paid (or Duplicate of<br>Paid)<br>ational, Payer Situation  |
| This Segn | nent is always sent  |   |  |   |
| This Segn | nent is situational  | X   |  |   |
|           | onse Insurance Segment<br>nt Identification (111-AM) =<br>"25" | Claim Billing/Claim Re-Bill  Accepted/Paid (or Duplicate of Paid)     |  |   |
| Field #   | NCPDP Field Name   | Value   | Payer<br>Usage   | Payer Situation   |
| 524-FO    | PLAN ID  |   | RW   |   |
| 3Ø1-C1    | GROUP ID   |   | RW   |   |
| 3Ø2-C2    | CARDHOLDER ID  |   | RW   |   |
| Res       | ponse Patient Segment<br>Questions                             | Check   | Accepto  | n Billing/Claim Re-Bill<br>ed/Paid (or Duplicate of<br>Paid)<br>ational, Payer Situation  |

This Segment is always sent

| Response Patient Segment<br>Questions | Check | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of<br>Paid)<br>If Situational, Payer Situation |
|---------------------------------------|-------|---|
| This Segment is situational           | X     |   |

|         | ponse Patient Segment<br>nt Identification (111-AM) =<br>"29" | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of Paid) |                |                    |
|---------|---|---|----------------|--------------------|
| Field # | NCPDP Field Name  | Value   | Payer<br>Usage | Payer Situation    |
| 31Ø-CA  | PATIENT FIRST NAME  |   | RW             | Required if known. |
| 311-CB  | PATIENT LAST NAME   |   | RW             | Required if known. |
| 3Ø4-C4  | DATE OF BIRTH   |   | RW             | Required if known. |

| Response Status Segment<br>Questions | Check | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of<br>Paid)<br>If Situational, Payer Situation |
|--------------------------------------|-------|---|
| This Segment is always sent          | X     |   |

|         | ponse Status Segment<br>nt Identification (111-AM) =<br>"21" | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of Paid) |                |  |
|---------|--|---|----------------|--|
| Field # | NCPDP Field Name   | Value   | Payer<br>Usage | Payer Situation  |
| 112-AN  | TRANSACTION RESPONSE<br>STATUS                               | <ul><li>P = Paid</li><li>D = Duplicate of<br/>Paid</li></ul>        | M              |  |
| 5Ø3-F3  | AUTHORIZATION NUMBER   |   | RW             | Required if needed to identify the transaction.                    |
| 547-5F  | APPROVED MESSAGE<br>CODE COUNT                               | Maximum count of 5.   | RW             | Required if Approved<br>Message Code (548-6F)<br>is used.          |
| 548-6F  | APPROVED MESSAGE<br>CODE                                     |   | RW             | Required if Approved<br>Message Code Count<br>(547-5F) is used.    |
| 13Ø-UF  | ADDITIONAL MESSAGE<br>INFORMATION COUNT                      | Maximum count of 25.  | RW             | Required if Additional<br>Message Information<br>(526-FQ) is used. |
| 132-UH  | ADDITIONAL MESSAGE<br>INFORMATION QUALIFIER                  |   | RW             | Required if Additional<br>Message Information<br>(526-FQ) is used. |

|  | sponse Status Segment<br>nt Identification (111-AM) =<br>"21"   | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of Paid) |  |  |
|--|---|---|--|--|
| Field #                                    | NCPDP Field Name  | Value   | Payer<br>Usage   | Payer Situation  |
| 526-FQ                                     | ADDITIONAL MESSAGE<br>INFORMATION   |   | RW   | Required when additional text is needed for clarification or detail.                           |
| 131-UG                                     | ADDITIONAL MESSAGE<br>INFORMATION<br>CONTINUITY   |   | RW   | Required if and only if current repetition of Additional Message Information (526-FQ) is used. |
| 549-7F                                     | HELP DESK PHONE<br>NUMBER QUALIFIER   |   | RW   | Required if Help Desk<br>Phone Number (55Ø-8F)<br>is used.                                     |
| 55Ø-8F                                     | HELP DESK PHONE<br>NUMBER   |   | RW   | Required if needed to provide a support telephone number to the receiver.                      |
| Response Claim Segment Questions           |   |   |  |  |
| Respons                                    | se Claim Segment Questions  | Check   | Accepte  | Billing/Claim Re-Bill<br>d/Paid (or Duplicate of<br>Paid)<br>tional, Payer Situation           |
|  | se Claim Segment Questions ment is always sent  | Check<br>X  | Accepte  | d/Paid (or Duplicate of Paid)  |
| This Segr                                  |   | X   | Accepte  If Situat  Billing/Clai   | d/Paid (or Duplicate of<br>Paid)<br>tional, Payer Situation                                    |
| This Segr                                  | ment is always sent sponse Claim Segment nt Identification (111-AM) =   | X   | Accepte  If Situat  Billing/Clai   | d/Paid (or Duplicate of<br>Paid)<br>tional, Payer Situation<br>m Re-Bill                       |
| This Segr                                  | ment is always sent sponse Claim Segment nt Identification (111-AM) = "22"  | X<br>Claim<br>Accepted/F  | Accepte  If Situat  Billing/Clai  Paid (or Dup                                     | d/Paid (or Duplicate of<br>Paid)<br>tional, Payer Situation<br>m Re-Bill<br>blicate of Paid)   |
| This Segr                                  | nent is always sent  sponse Claim Segment nt Identification (111-AM) = "22"  NCPDP Field Name  PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER                        | X Claim Accepted/F  | Accepte  If Situat  Billing/Clai  Paid (or Dup  Payer  Usage                       | d/Paid (or Duplicate of<br>Paid)<br>tional, Payer Situation<br>m Re-Bill<br>blicate of Paid)   |
| This Segree Res Segment Field # 455-EM Res | nent is always sent  sponse Claim Segment Int Identification (111-AM) = "22"  NCPDP Field Name  PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER  PRESCRIPTION/SERVICE | X Claim Accepted/F  | Accepted If Situate  Billing/Claid Paid (or Dup  Payer Usage  M  M  Claim Accepted | d/Paid (or Duplicate of<br>Paid)<br>tional, Payer Situation<br>m Re-Bill<br>blicate of Paid)   |

|         | ponse Pricing Segment<br>nt Identification (111-AM) =<br>"23" | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of Paid) |                | m Re-Bill<br>licate of Paid)   |
|---------|---|---|----------------|--|
| Field # | NCPDP Field Name  | Value   | Payer<br>Usage | Payer Situation  |
| 5Ø5-F5  | PATIENT PAY AMOUNT  |   | R              |  |
| 5Ø6-F6  | INGREDIENT COST PAID  |   | R              |  |
| 5Ø7-F7  | DISPENSING FEE PAID   |   | RW             | Required if this value is used to arrive at the final reimbursement.   |
| 563-J2  | OTHER AMOUNT PAID COUNT                                       | Maximum count of 3.   | RW             | Required if Other<br>Amount Paid (565-J4) is<br>used.  |
| 564-J3  | OTHER AMOUNT PAID<br>QUALIFIER                                |   | RW             | Required if Other<br>Amount Paid (565-J4) is<br>used.  |
| 565-J4  | OTHER AMOUNT PAID   |   | RW             | Required if Other<br>Amount Claimed<br>Submitted (48Ø-H9) is<br>greater than zero (Ø).   |
| 5Ø9-F9  | TOTAL AMOUNT PAID   |   | R              |  |
| 522-FM  | BASIS OF REIMBURSEMENT DETERMINATION                          |   | RW             | <ul> <li>Required if Ingredient Cost Paid (5Ø6-F6) is greater than zero (Ø).</li> <li>Required if Basis of Cost Determination (432-DN) is submitted on billing.</li> </ul> |
| 518-FI  | AMOUNT OF COPAY   |   | RW             | Required if Patient Pay<br>Amount (5Ø5-F5)<br>includes co-pay as<br>patient financial<br>responsibility.   |
| 574-2Y  | AMOUNT OF<br>COINSURANCE                                      |   | RW             |  |
| 572-4U  | AMOUNT OF<br>COINSURANCE                                      |   | RW             | Required if Patient Pay<br>Amount (5Ø5-F5)<br>includes coinsurance as<br>patient financial<br>responsibility.  |

|         | ponse Pricing Segment<br>nt Identification (111-AM) =<br>"23" | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of Paid) |                |  |
|---------|---|---|----------------|--|
| Field # | NCPDP Field Name  | Value   | Payer<br>Usage | Payer Situation  |
| 573-4V  | BASIS OF CALCULATION-<br>COINSURANCE                          |   | RW             |  |
| 577-G3  | ESTIMATED GENERIC SAVINGS                                     |   | RW             |  |
| 128-UC  | SPENDING ACCOUNT<br>AMOUNT REMAINING                          |   | RW             | This dollar amount will be provided, if known, to the receiver when the transaction had spending account dollars reported as part of the patient pay amount. |
| 134-UK  | AMOUNT ATTRIBUTED TO<br>PRODUCT<br>SELECTION/BRAND DRUG       |   | RW             | Required if Patient Pay<br>Amount (5Ø5-F5)<br>includes an amount that<br>is attributable to a<br>patient's selection of a<br>Brand drug.                     |
| 148-U8  | INGREDIENT COST<br>CONTRACTED/REIMBURS<br>ABLE AMOUNT         |   | RW             |  |
| 149-U9  | DISPENSE FEE<br>CONTRACTED/REIMBURS<br>ABLE AMOUNT            |   | RW             |  |

| Response DUR/PPS Segment<br>Questions | Check | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of Paid)<br>If Situational, Payer Situation |
|---------------------------------------|-------|--|
| This Segment is always sent           |       |  |
| This Segment is situational           | Х     | Sent when DUR intervention is encountered during claim processing.                                     |

|         | onse DUR/PPS Segment<br>nt Identification (111-AM) =<br>"24" |                                  | Claim Billing/C<br>oted/Paid (or D | Claim Re-Bill<br>Duplicate of Paid)   |
|---------|--|----------------------------------|------------------------------------|---|
| Field # | NCPDP Field Name   | Value                            | Payer<br>Usage                     | Payer Situation   |
| 567-J6  | DUR/PPS RESPONSE<br>CODE COUNTER                             | Maximum 9 occurrences supported. | RW                                 | Required if Reason For<br>Service Code (439-E4) is<br>used.                       |
| 439-E4  | REASON FOR SERVICE<br>CODE                                   |                                  | RW                                 | Required if utilization conflict is detected.                                     |
| 528-FS  | CLINICAL SIGNIFICANCE<br>CODE                                |                                  | RW                                 | Required if needed to supply additional information for the utilization conflict. |
| 529-FT  | OTHER PHARMACY<br>INDICATOR                                  |                                  | RW                                 | Required if needed to supply additional information for the utilization conflict. |
| 53Ø-FU  | PREVIOUS DATE OF FILL  |                                  | RW                                 | Required if Quantity of Previous Fill (531-FV) is used.                           |
| 531-FV  | QUANTITY OF PREVIOUS<br>FILL                                 |                                  | RW                                 | Required if Previous Date Of Fill (53Ø-FU) is used.                               |
| 532-FW  | DATABASE INDICATOR   |                                  | RW                                 | Required if needed to supply additional information for the utilization conflict. |
| 533-FX  | OTHER PRESCRIBER INDICATOR                                   |                                  | RW                                 | Required if needed to supply additional information for the utilization conflict. |
| 544-FY  | DUR FREE TEXT MESSAGE  |                                  | RW                                 | Required if needed to supply additional information for the utilization conflict. |
| 57Ø-NS  | DUR ADDITIONAL TEXT  |                                  | RW                                 | Required if needed to supply additional information for the utilization conflict. |

| Response Coordination of<br>Benefits/Other Payers Segment<br>Questions | Check | Claim Billing/Claim Re-Bill<br>Accepted/Paid (or Duplicate of Paid)<br>If Situational, Payer Situation |
|--|-------|--|
| This Segment is always sent  |       |  |
| This Segment is situational  | X     | COB is not allowed for this program.   |

## Claim Billing/Claim Re-Bill Accepted/Rejected Response

| Response Transaction Header<br>Segment Questions | Check | Claim Billing/Claim Re-Bill<br>Accepted/Rejected<br>If Situational, Payer Situation |
|--|-------|---|
| This Segment is always sent                      | X     |   |

| Response Transaction Header<br>Segment |                               | Claim Billing/C          | laim Re-Bill / | Accepted/Rejected |
|--|-------------------------------|--------------------------|----------------|-------------------|
| Field #                                | NCPDP Field Name              | Value                    | Payer<br>Usage | Payer Situation   |
| 1Ø2-A2                                 | VERSION/RELEASE<br>NUMBER     | DØ                       | М              |                   |
| 1Ø3-A3                                 | TRANSACTION CODE              | B1, B3                   | М              |                   |
| 1Ø9-A9                                 | TRANSACTION COUNT             | Same value as in request | М              |                   |
| 5Ø1-F1                                 | HEADER RESPONSE<br>STATUS     | A = Accepted             | М              |                   |
| 2Ø2-B2                                 | SERVICE PROVIDER ID QUALIFIER | Same value as in request | М              |                   |
| 2Ø1-B1                                 | SERVICE PROVIDER ID           | Same value as in request | М              |                   |
| 4Ø1-D1                                 | DATE OF SERVICE               | Same value as in request | М              |                   |

| Response Message Segment<br>Questions | Check | Claim Billing/Claim Re-Bill<br>Accepted/Rejected<br>If Situational, Payer Situation |
|---------------------------------------|-------|---|
| This Segment is always sent           |       |   |
| This Segment is situational           | X     |   |

| Response Message Segment<br>Segment Identification (111-AM) =<br>"2Ø" |                  | Claim Billing/C | claim Re-Bill  | Accepted/Rejected  |
|---|------------------|-----------------|----------------|--|
| Field #   | NCPDP Field Name | Value           | Payer<br>Usage | Payer Situation  |
| 5Ø4-F4  | MESSAGE          |                 | RW             | Required if text is needed for clarification or detail.            |
| Response Insurance Segment<br>Questions                               |                  | Check           | Ac             | Billing/Claim Re-Bill<br>cepted/Rejected<br>ional, Payer Situation |
| This Segment is always sent   |                  |                 |                | _  |

Χ

This Segment is situational

| Response Insurance Segment<br>Segment Identification (111-AM) =<br>"25" |                    | Claim Billing/C | laim Re-B      | ill Accepted/Rejected   |
|---|--------------------|-----------------|----------------|---|
| Field #   | NCPDP Field Name   | Value           | Payer<br>Usage | Payer Situation   |
| 3Ø1-C1  | GROUP ID           |                 | R              |   |
| 524-FO  | PLAN ID            |                 | RW             | Required if needed to identify the actual plan parameters, benefit, or coverage criteria, when available.             |
| 568-J7  | PAYER ID QUALIFIER |                 | RW             | Required if Payer ID (569-<br>J8) is used.  |
| 569-J8  | PAYER ID           |                 | RW             | Required to identify the ID of the payer responding.  |
| 3Ø2-C2  | CARDHOLDER ID      |                 | RW             | Required if the identification to be used in future transactions is different than what was submitted on the request. |

| Response Patient Segment Questions | Check | Claim Billing/Claim Re-Bill<br>Accepted/Rejected<br>If Situational, Payer Situation |
|------------------------------------|-------|---|
| This Segment is always sent        |       |   |
| This Segment is situational        | Х     | Sent when known by plan   |

| Response Patient Segment Segment Identification (111-AM) = "29" |                    | Claim Billing/ | Claim Re-B     | ill Accepted/Rejected |
|---|--------------------|----------------|----------------|-----------------------|
| Field #   | NCPDP Field Name   | Value          | Payer<br>Usage | Payer Situation       |
| 31Ø-CA  | PATIENT FIRST NAME |                | RW             | Required if known.    |
| 311-CB  | PATIENT LAST NAME  |                | RW             | Required if known.    |
| 3Ø4-C4  | DATE OF BIRTH      |                | RW             | Required if known.    |

| Response Status Segment Questions | Check | Claim Billing/Claim Re-Bill<br>Accepted/Rejected<br>If Situational, Payer Situation |
|-----------------------------------|-------|---|
| This Segment is always sent       | X     |   |

| Response Status Segment<br>Segment Identification (111-AM) =<br>"21" |   | Claim Billing/Claim Re-Bill Accepted/Rejected |                |  |
|--|---|---|----------------|--|
| Field #  | NCPDP Field Name                            | Value   | Payer<br>Usage | Payer Situation  |
| 112-AN   | TRANSACTION RESPONSE STATUS                 | R = Reject                                    | М              |  |
| 5Ø3-F3   | AUTHORIZATION NUMBER                        |   |                | Required if needed to identify the transaction.                                    |
| 51Ø-FA   | REJECT COUNT                                | Maximum count of 5.                           | R              |  |
| 511-FB   | REJECT CODE                                 |   | R              |  |
| 546-4F   | REJECT FIELD<br>OCCURRENCE INDICATOR        |   | RW             | Required if a repeating field is in error, to identify repeating field occurrence. |
| 13Ø-UF   | ADDITIONAL MESSAGE<br>INFORMATION COUNT     | Maximum count of 25.                          | RW             | Required if Additional<br>Message Information (526-<br>FQ) is used.                |
| 132-UH   | ADDITIONAL MESSAGE<br>INFORMATION QUALIFIER |   | RW             | Required if Additional<br>Message Information (526-<br>FQ) is used.                |
| 526-FQ   | ADDITIONAL MESSAGE<br>INFORMATION           |   | RW             | Required when additional text is needed for clarification or detail.               |

|                                       | sponse Status Segment<br>ent Identification (111-AM) =<br>"21" | Claim Billing/Claim Re-Bill Accepted/Rejected |                |  |
|---------------------------------------|--|---|----------------|--|
| Field #                               | NCPDP Field Name   | Value   | Payer<br>Usage | Payer Situation  |
| 131-UG                                | ADDITIONAL MESSAGE<br>INFORMATION CONTINUITY                   |   | RW             | Required if and only if current repetition of Additional Message Information (526-FQ) is used. |
| 549-7F                                | HELP DESK PHONE<br>NUMBER QUALIFIER                            |   | RW             | Required if Help Desk<br>Phone Number (55Ø-8F) is<br>used.                                     |
| 55Ø-8F                                | HELP DESK PHONE<br>NUMBER                                      |   | RW             | Required if needed to provide a support telephone number to the receiver.                      |
| 987-MA                                | URL  |   | RW             | Provided for informational purposes only to relay health care communications via the Internet. |
| Respons                               | se Claim Segment Questions                                     | Check   | Į.             | m Billing/Claim Re-Bill<br>Accepted/Rejected<br>ational, Payer Situation                       |
| This Segr                             | ment is always sent  | Х   |                |  |
|                                       | sponse Claim Segment<br>ent Identification (111-AM) =<br>"22"  | Claim Billing/C                               | Claim Re-B     | ill Accepted/Rejected  |
| Field #                               | NCPDP Field Name   | Value   | Payer<br>Usage | Payer Situation  |
| 455-EM                                | PRESCRIPTION/SERVICE<br>REFERENCE NUMBER<br>QUALIFIER          |   | М              | 1 = RxBilling  |
| 4Ø2-D2                                | PRESCRIPTION/SERVICE<br>REFERENCE NUMBER                       |   | М              |  |
| Response DUR/PPS Segment<br>Questions |  | Check   | Į.             | m Billing/Claim Re-Bill<br>Accepted/Rejected<br>ational, Payer Situation                       |
|                                       |  |   | II SILU        | alional, Payer Situation   |

| This Segment is situational | Х | Sent when DUR intervention is          |
|-----------------------------|---|--|
|                             |   | encountered during claim adjudication. |

| Response DUR/PPS Segment<br>Segment Identification (111-AM) =<br>"24" |                                  | Claim Billing/Claim Re-Bill Accepted/Rejected |                |   |
|---|----------------------------------|---|----------------|---|
| Field #   | NCPDP Field Name                 | Value   | Payer<br>Usage | Payer Situation   |
| 567-J6  | DUR/PPS RESPONSE CODE<br>COUNTER | Maximum 9 occurrences supported.              | RW             | Required if Reason For<br>Service Code (439-E4) is<br>used.                       |
| 439-E4  | REASON FOR SERVICE<br>CODE       |   | RW             | Required if utilization conflict is detected.                                     |
| 528-FS  | CLINICAL SIGNIFICANCE<br>CODE    |   | RW             | Required if needed to supply additional information for the utilization conflict. |
| 529-FT  | OTHER PHARMACY<br>INDICATOR      |   | RW             | Required if needed to supply additional information for the utilization conflict. |
| 53Ø-FU  | PREVIOUS DATE OF FILL            |   | RW             | Required if Quantity of Previous Fill (531-FV) is used.                           |
| 531-FV  | QUANTITY OF PREVIOUS<br>FILL     |   | RW             | Required if Previous Date Of Fill (53Ø-FU) is used.                               |
| 532-FW  | DATABASE INDICATOR               |   | RW             | Required if needed to supply additional information for the utilization conflict. |
| 533-FX  | OTHER PRESCRIBER INDICATOR       |   | RW             | Required if needed to supply additional information for the utilization conflict. |
| 544-FY  | DUR FREE TEXT MESSAGE            |   | RW             | Required if needed to supply additional information for the utilization conflict. |
| 57Ø-NS  | DUR ADDITIONAL TEXT              |   | RW             | Required if needed to supply additional information for the utilization conflict. |

## Claim Billing/Claim Re-Bill Rejected/Rejected Response

| Response Transaction Header<br>Segment Questions | Check | Claim Billing/Claim Re-Bill<br>Rejected/Rejected<br>If Situational, Payer Situation |
|--|-------|---|
| This Segment is always sent                      | X     |   |

| Res        | sponse Transaction Header<br>Segment | Claim Billing/Claim Re-Bill Rejected/Rejected |                | II Rejected/Rejected |
|------------|--------------------------------------|---|----------------|----------------------|
| Field #    | NCPDP Field Name                     | Value   | Payer<br>Usage | Payer Situation      |
| 1Ø2-<br>A2 | VERSION/RELEASE NUMBER               | DØ  | М              |                      |
| 1Ø3-<br>A3 | TRANSACTION CODE                     | B1, B3  | М              |                      |
| 1Ø9-<br>A9 | TRANSACTION COUNT                    | Same value as in request                      | М              |                      |
| 5Ø1-F1     | HEADER RESPONSE STATUS               | R = Rejected                                  | М              |                      |
| 2Ø2-<br>B2 | SERVICE PROVIDER ID<br>QUALIFIER     | Same value as in request                      | М              |                      |
| 2Ø1-<br>B1 | SERVICE PROVIDER ID                  | Same value as in request                      | М              |                      |
| 4Ø1-<br>D1 | DATE OF SERVICE                      | Same value as in request                      | М              |                      |

| Response Message Segment<br>Questions | Check | Claim Billing/Claim Re-Bill<br>Rejected/Rejected<br>If Situational, Payer Situation |
|---------------------------------------|-------|---|
| This Segment is always sent           |       |   |
| This Segment is situational           | Х     |   |

|         | oonse Message Segment<br>nt Identification (111-AM) =<br>"2Ø" | Claim Billing/Claim Re-Bill Rejected/Rejected |  |   |
|---------|---|---|--|---|
| Field # | NCPDP Field Name  | Value Payer Payer Situation                   |  |   |
| 5Ø4-F4  | MESSAGE   |   |  | Required if text is needed for clarification or detail. |

| Response Status Segment Questions | Check | Claim Billing/Claim Re-Bill<br>Rejected/Rejected<br>If Situational, Payer Situation |
|-----------------------------------|-------|---|
| This Segment is always sent       | Х     |   |

| Response Status Segment Segment Identification (111-AM) = "21" |  | Claim Billing/Claim Re-Bill Rejected/Rejected |                 |  |
|--|--|---|-----------------|--|
| Field#   | NCPDP Field Name                             | Value   | Payer Situation |  |
| 112-AN   | TRANSACTION RESPONSE STATUS                  | R = Reject                                    | М               |  |
| 5Ø3-F3   | AUTHORIZATION NUMBER                         |   | RW              | Required if needed to identify the transaction.  |
| 51Ø-FA   | REJECT COUNT                                 | Maximum count of 5.                           | R               |  |
| 511-FB   | REJECT CODE                                  |   | R               |  |
| 546-4F   | REJECT FIELD<br>OCCURRENCE INDICATOR         |   | RW              | Required if a repeating field is in error, to identify repeating field occurrence.             |
| 13Ø-UF   | ADDITIONAL MESSAGE<br>INFORMATION COUNT      | Maximum count of 25.                          | RW              | Required if<br>Additional Message<br>Information (526-FQ)<br>is used.                          |
| 132-UH   | ADDITIONAL MESSAGE<br>INFORMATION QUALIFIER  |   | RW              | Required if<br>Additional Message<br>Information (526-FQ)<br>is used.                          |
| 526-FQ   | ADDITIONAL MESSAGE<br>INFORMATION            |   | RW              | Required when additional text is needed for clarification or detail.                           |
| 131-UG   | ADDITIONAL MESSAGE<br>INFORMATION CONTINUITY |   | RW              | Required if and only if current repetition of Additional Message Information (526-FQ) is used. |

|        | sponse Status Segment<br>nt Identification (111-AM) =<br>"21" | Claim Billing/Claim Re-Bill Rejected/Rejected |             |   |
|--------|---|---|-------------|---|
| Field# | NCPDP Field Name  | Value   | Payer Usage | Payer Situation   |
| 549-7F | HELP DESK PHONE<br>NUMBER QUALIFIER                           |   | RW          | Required if Help<br>Desk Phone Number<br>(55Ø-8F) is used.                |
| 55Ø-8F | HELP DESK PHONE<br>NUMBER                                     |   | RW          | Required if needed to provide a support telephone number to the receiver. |

<sup>\*\*</sup>End of Response Claim Billing/Claim Re-Bill (B1/B3) Payer Sheet\*\*

#### **NCPDP Version D.0 Claim Reversal**

#### **Request Claim Reversal Payer Sheet**

\*\*Start of Request Claim Reversal (B2) Payer Sheet\*\*

#### **General Information**

| Payer Name: Prime Therapeutics Management                               |                    |            |  |
|---|--------------------|------------|--|
| Plan Name/Group Name: California Department of Veteran Affairs (CalVet) | <b>BIN:</b> 016523 | PCN: 22347 |  |

#### **Claim Reversal Transaction**

The following lists the segments and fields in a Claim Reversal Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.* 

| Transaction Header Segment Questions  | Check | Claim Reversal<br>If Situational, Payer Situation |
|---|-------|---|
| This Segment is always sent   | X     |   |
| Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Payer Issued | Х     |   |

| Transaction Header Segment |                               | Claim Reversal |                |                 |
|----------------------------|-------------------------------|----------------|----------------|-----------------|
| Field #                    | NCPDP Field Name              | Value          | Payer<br>Usage | Payer Situation |
| 1Ø1-A1                     | BIN NUMBER                    | 016523         | М              | NEW!            |
| 1Ø2-A2                     | VERSION/RELEASE<br>NUMBER     | DØ             | М              |                 |
| 1Ø3-A3                     | TRANSACTION CODE              | B2             | М              |                 |
| 1Ø4-A4                     | PROCESSOR CONTROL<br>NUMBER   | 22347          | М              | NEW!            |
| 1Ø9-A9                     | TRANSACTION COUNT             |                | М              |                 |
| 2Ø2-B2                     | SERVICE PROVIDER ID QUALIFIER | 01 = NPI       | М              |                 |
| 2Ø1-B1                     | SERVICE PROVIDER ID           | NPI Number     | M              |                 |
| 4Ø1-D1                     | DATE OF SERVICE               |                | М              |                 |

| Transaction Header Segment |                                  | Claim Reversal  |  |   |
|----------------------------|----------------------------------|---|--|---|
| Field #                    | NCPDP Field Name                 | Value Payer Payer Situation                             |  |   |
|                            | SOFTWARE VENDOR/CERTIFICATION ID | This will be provided by the provider's software vendor |  | If no number is supplied, populate with zeros |

| Insurance Segment Questions | Check | Claim Reversal<br>If Situational, Payer Situation |
|-----------------------------|-------|---|
| This Segment is always sent | X     |   |
| This Segment is situational |       |   |

| Insurance Segment Segment Identification (111-AM) = "Ø4" |                  | Claim Reversal |                |                 |
|--|------------------|----------------|----------------|-----------------|
| Field #  | NCPDP Field Name | Value          | Payer<br>Usage | Payer Situation |
| 3Ø2-C2   | CARDHOLDER ID    |                | М              |                 |
| 3Ø1-C1   | GROUP ID         | CALVET         | R              |                 |

| Claim Segment Questions     | Check | Claim Reversal<br>If Situational, Payer Situation |
|-----------------------------|-------|---|
| This Segment is always sent | X     |   |

| Claim Segment Segment Identification (111-AM) = "Ø7" |   | Claim Reversal  |                |  |
|--|---|---|----------------|--|
| Field #  | NCPDP Field Name                                      | Value   | Payer<br>Usage | Payer Situation  |
| 455-EM   | PRESCRIPTION/SERVICE<br>REFERENCE NUMBER<br>QUALIFIER |   | M              |  |
| 4Ø2-D2   | PRESCRIPTION/SERVICE<br>REFERENCE NUMBER              |   | М              |  |
| 436-E1   | PRODUCT/SERVICE ID<br>QUALIFIER                       |   | М              |  |
| 4Ø7-D7   | PRODUCT/SERVICE ID                                    |   | М              |  |
| 4Ø3-D3   | FILL NUMBER   | <ul> <li>Ø = Original         Dispensing         </li> <li>1–99 = Number         of refills     </li> </ul> | R              | Required if needed for reversals when multiple fills of the same Prescription/Service Reference Number (4Ø2-D2) occur on the same day. |

| Segmer  | Claim Segment<br>nt Identification (111-AM) =<br>"Ø7" |       | Claim Reversal |   |
|---------|---|-------|----------------|---|
| Field # | NCPDP Field Name                                      | Value | Payer<br>Usage | Payer Situation   |
| 3Ø8-C8  | OTHER COVERAGE CODE                                   |       |                | Required if needed by receiver to match the claim that is being reversed. |

| Pricing Segment Questions   | Check | Claim Reversal<br>If Situational, Payer Situation |
|-----------------------------|-------|---|
| This Segment is always sent |       |   |
| This Segment is situational | Х     |   |

| Pricing Segment Segment Identification (111-AM) = "11" |                               | Claim Reversal |                |   |
|--|-------------------------------|----------------|----------------|---|
| Field #  | NCPDP Field Name              | Value          | Payer<br>Usage | Payer Situation   |
| 438-E3   | INCENTIVE AMOUNT<br>SUBMITTED |                | RW             | Required if this field could result in contractually agreed upon payment. |
| 43Ø-DU   | GROSS AMOUNT DUE              |                | RW             | Required if this field could result in contractually agreed upon payment. |

| Coordination of Benefits/Other<br>Payments Segment Questions | Check | Claim Reversal<br>If Situational, Payer Situation |
|--|-------|---|
| This Segment is always sent                                  |       |   |
| This Segment is situational                                  | X     | COB is not allowed for this program.              |

\*\*End of Request Claim Reversal (B2) Payer Sheet\*\*

## **Response Claim Reversal Payer Sheet**

### **Claim Reversal Accepted/Approved Response**

#### \*\*Start of Claim Reversal Response (B2) Payer Sheet\*\*

#### **General Information**

| Payer Name: Prime Therapeutics State Government Solutions LLC           |                    |            |  |  |
|---|--------------------|------------|--|--|
| Plan Name/Group Name: California Department of Veteran Affairs (CalVet) | <b>BIN:</b> 016523 | PCN: 22347 |  |  |

#### **Claim Reversal Accepted/Approved Response**

The following lists the segments and fields in a Claim Reversal response (Approved) Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.* 

| Response Transaction Header<br>Segment Questions | Check | Claim Reversal – Accepted/Approved<br>If Situational, Payer Situation |
|--|-------|---|
| This Segment is always sent                      | X     |   |

| Response Transaction Header<br>Segment |                                  | Claim Reversal – Accepted/Approved            |                |                 |
|--|----------------------------------|---|----------------|-----------------|
| Field #                                | NCPDP Field Name                 | Value   | Payer<br>Usage | Payer Situation |
| 1Ø2-A2                                 | VERSION/RELEASE<br>NUMBER        | DØ  | М              |                 |
| 1Ø3-A3                                 | TRANSACTION CODE                 | B2  | M              |                 |
| 1Ø9-A9                                 | TRANSACTION COUNT                | Same value as in request                      | М              |                 |
| 5Ø1-F1                                 | HEADER RESPONSE<br>STATUS        | A = Accepted                                  | М              |                 |
| 2Ø2-B2                                 | SERVICE PROVIDER ID<br>QUALIFIER | Ø1 = National<br>Provider Identifier<br>(NPI) | М              |                 |
| 2Ø1-B1                                 | SERVICE PROVIDER ID              | NPI Number                                    | M              |                 |
| 4Ø1-D1                                 | DATE OF SERVICE                  |   | М              |                 |

| Response Message Segment Questions | Check | Claim Reversal – Accepted/Approved If Situational, Payer Situation      |
|------------------------------------|-------|---|
| This Segment is always sent        |       |   |
| This Segment is situational        |       | Provide general information when used for transmission-level messaging. |

|         | onse Message Segment<br>at Identification (111-AM) =<br>"2Ø" | Claim Reversal – Accepted/Approved |  | cepted/Approved   |
|---------|--|------------------------------------|--|---|
| Field # | NCPDP Field Name   | Value Payer Payer Situation        |  |   |
| 5Ø4-F4  | MESSAGE  |                                    |  | Required if text is needed for clarification or detail. |

| Response Status Segment Questions | Check | Claim Reversal – Accepted/Approved If Situational, Payer Situation |
|-----------------------------------|-------|--|
| This Segment is always sent       | X     |  |

|         | ponse Status Segment<br>at Identification (111-AM) =<br>"21" | Claim Reversal – Accepted/Approved |                | cepted/Approved   |
|---------|--|------------------------------------|----------------|---|
| Field # | NCPDP Field Name   | Value                              | Payer<br>Usage | Payer Situation   |
| 112-AN  | TRANSACTION<br>RESPONSE STATUS                               | A = Approved                       | М              |   |
| 5Ø3-F3  | AUTHORIZATION<br>NUMBER                                      |                                    | RW             | Required if needed to identify the transaction.   |
| 547-5F  | APPROVED MESSAGE<br>CODE COUNT                               | Maximum count of 5.                | RW             | Required if Approved<br>Message Code (548-6F) is<br>used.   |
| 548-6F  | APPROVED MESSAGE<br>CODE                                     |                                    | RW             | Required if Approved Message Code Count (547- 5F) is used and the sender needs to communicate additional follow up for a potential opportunity. |
| 13Ø-UF  | ADDITIONAL MESSAGE<br>INFORMATION COUNT                      | Maximum count of 25.               | RW             | Required if Additional<br>Message Information (526-<br>FQ) is used.   |
| 132-UH  | ADDITIONAL MESSAGE<br>INFORMATION QUALIFIER                  |                                    | RW             | Required if Additional<br>Message Information (526-<br>FQ) is used.   |

|         | ponse Status Segment<br>nt Identification (111-AM) =<br>"21" | Claim Reversal – Accepted/Approved |                | cepted/Approved  |
|---------|--|------------------------------------|----------------|--|
| Field # | NCPDP Field Name   | Value                              | Payer<br>Usage | Payer Situation  |
| 526-FQ  | ADDITIONAL MESSAGE<br>INFORMATION                            |                                    | RW             | Required when additional text is needed for clarification or detail.   |
| 131-UG  | ADDITIONAL MESSAGE<br>INFORMATION<br>CONTINUITY              |                                    | RW             | Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current. |
| 549-7F  | HELP DESK PHONE<br>NUMBER QUALIFIER                          |                                    | RW             | Required if Help Desk<br>Phone Number (55Ø-8F) is<br>used.   |
| 55Ø-8F  | HELP DESK PHONE<br>NUMBER                                    |                                    | RW             | Required if needed to provide a support telephone number to the receiver.  |

| Response Claim Segment<br>Questions | Check | Claim Reversal – Accepted/Approved If Situational, Payer Situation |
|-------------------------------------|-------|--|
| This Segment is always sent         | X     |  |

|         | ponse Claim Segment<br>It Identification (111-AM) =<br>"22" | Claim Reversal – Accepted/Approved |             | oted/Approved  |
|---------|---|------------------------------------|-------------|--|
| Field # | NCPDP Field Name  | Value                              | Payer Usage | Payer Situation  |
|         | PRESCRIPTION/SERVICE<br>REFERENCE NUMBER<br>QUALIFIER       | 1 = RxBilling                      |             | For Transaction Code of "B2", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing). |
|         | PRESCRIPTION/SERVICE<br>REFERENCE NUMBER                    |                                    | M           |  |

| Response Pricing Segment Questions | Check | Claim Reversal – Accepted/Approved If Situational, Payer Situation |
|------------------------------------|-------|--|
| This Segment is always sent        |       |  |
| This Segment is situational        |       | Sent if reversal results in generation of pricing detail.          |

|         | ponse Pricing Segment<br>at Identification (111-AM) =<br>"23" | Claim Reversal – Accepted/Approved |             | ted/Approved   |
|---------|---|------------------------------------|-------------|--|
| Field # | NCPDP Field Name  | Value                              | Payer Usage | Payer Situation  |
| 521-FL  | INCENTIVE AMOUNT PAID   |                                    |             | Required if this field is reporting a contractually agreed upon payment. |
| 5Ø9-F9  | TOTAL AMOUNT PAID   |                                    |             | Required if any other payment fields sent by the sender.                 |

## Claim Reversal Accepted/Rejected Response

| Response Transaction Header<br>Segment Questions | Check | Claim Reversal – Accepted/Rejected If Situational, Payer Situation |
|--|-------|--|
| This Segment is always sent                      | X     |  |

| Respo   | onse Transaction Header<br>Segment | Claim Reversal – Accepted/Rejected            |             | ted/Rejected    |
|---------|------------------------------------|---|-------------|-----------------|
| Field # | NCPDP Field Name                   | Value   | Payer Usage | Payer Situation |
| 1Ø2-A2  | VERSION/RELEASE<br>NUMBER          | DØ  | М           |                 |
| 1Ø3-A3  | TRANSACTION CODE                   | B2  | M           |                 |
| 1Ø9-A9  | TRANSACTION COUNT                  | Same value as in request                      | М           |                 |
| 5Ø1-F1  | HEADER RESPONSE<br>STATUS          | A = Accepted                                  | М           |                 |
| 2Ø2-B2  | SERVICE PROVIDER ID<br>QUALIFIER   | Ø1 = National<br>Provider Identifier<br>(NPI) | М           |                 |
| 2Ø1-B1  | SERVICE PROVIDER ID                | NPI Number                                    | М           |                 |
| 4Ø1-D1  | DATE OF SERVICE                    |   | М           |                 |

| Response Message Segment Questions | Check | Claim Reversal – Accepted/Rejected If Situational, Payer Situation |
|------------------------------------|-------|--|
| This Segment is always sent        |       |  |
| This Segment is situational        | Х     |  |

| Response Message Segment<br>Segment Identification (111-AM) =<br>"2Ø" |                  | Claim Reversal – Accepted/Rejected |             |   |
|---|------------------|------------------------------------|-------------|---|
| Field #   | NCPDP Field Name | Value                              | Payer Usage | Payer Situation   |
| 5Ø4-F4  | MESSAGE          |                                    |             | Required if text is needed for clarification or detail. |

| Response Status Segment Questions | Check | Claim Reversal – Accepted/Rejected<br>If Situational, Payer Situation |
|-----------------------------------|-------|---|
| This Segment is always sent       | X     |   |

| Response Status Segment<br>Segment Identification (111-AM) =<br>"21" |   | Claim Reversal – Accepted/Rejected |             |  |
|--|---|------------------------------------|-------------|--|
| Field #  | NCPDP Field Name                                | Value                              | Payer Usage | Payer Situation  |
| 112-AN   | TRANSACTION<br>RESPONSE STATUS                  | R = Reject                         | M           |  |
| 5Ø3-F3   | AUTHORIZATION NUMBER                            |                                    | R           |  |
| 51Ø-FA   | REJECT COUNT                                    | Maximum count of 5.                | R           |  |
| 511-FB   | REJECT CODE                                     |                                    | R           |  |
| 546-4F   | REJECT FIELD<br>OCCURRENCE<br>INDICATOR         |                                    | RW          | Required if a repeating field is in error, to identify repeating field occurrence.   |
| 13Ø-UF   | ADDITIONAL MESSAGE<br>INFORMATION COUNT         | Maximum count of 25.               | RW          | Required if Additional<br>Message Information<br>(526-FQ) is used.   |
| 132-UH   | ADDITIONAL MESSAGE<br>INFORMATION QUALIFIER     |                                    | RW          | Required if Additional<br>Message Information<br>(526-FQ) is used.   |
| 526-FQ   | ADDITIONAL MESSAGE<br>INFORMATION               |                                    | RW          | Required when additional text is needed for clarification or detail.   |
| 131-UG   | ADDITIONAL MESSAGE<br>INFORMATION<br>CONTINUITY |                                    | RW          | Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current. |
| 549-7F   | HELP DESK PHONE<br>NUMBER QUALIFIER             |                                    | RW          | Required if Help Desk<br>Phone Number (55Ø-8F)<br>is used.   |

| Response Status Segment<br>Segment Identification (111-AM) =<br>"21" |                           | Claim Reversal – Accepted/Rejected |             |   |
|--|---------------------------|------------------------------------|-------------|---|
| Field #  | NCPDP Field Name          | Value                              | Payer Usage | Payer Situation   |
|  | HELP DESK PHONE<br>NUMBER |                                    | RW          | Required if needed to provide a support telephone number to the receiver. |

| Response Claim Segment Questions | Check | Claim Reversal – Accepted/Rejected If Situational, Payer Situation |
|----------------------------------|-------|--|
| This Segment is always sent      | X     |  |

| Response Claim Segment Segment Identification (111-AM) = "22" |   | Claim Reversal – Accepted/Rejected |             |                 |
|---|---|------------------------------------|-------------|-----------------|
| Field #   | NCPDP Field Name                                      | Value                              | Payer Usage | Payer Situation |
| 455-EM  | PRESCRIPTION/SERVICE<br>REFERENCE NUMBER<br>QUALIFIER | 1 = RxBilling                      | М           |                 |
| 4Ø2-D2  | PRESCRIPTION/SERVICE<br>REFERENCE NUMBER              |                                    | М           |                 |

| Coordination of Benefits/Other Payments Segment Questions | Check | Claim Reversal  If Situational, Payer Situation |
|---|-------|---|
| This Segment is always sent                               |       |   |
| This Segment is situational                               | Х     | COB is not allowed for this program             |

## Claim Reversal Rejected/Rejected Response

| Response Transaction Header<br>Segment Questions | Check | Claim Reversal – Rejected/Rejected If Situational, Payer Situation |
|--|-------|--|
| This Segment is always sent                      | X     |  |

| Response Transaction Header<br>Segment |                           | Claim Reversal – Rejected/Rejected |             |                 |
|--|---------------------------|------------------------------------|-------------|-----------------|
| Field #                                | NCPDP Field Name          | Value                              | Payer Usage | Payer Situation |
|  | VERSION/RELEASE<br>NUMBER | DØ                                 | M           |                 |
| 1Ø3-A3                                 | TRANSACTION CODE          | B2                                 | M           |                 |
| 1Ø9-A9                                 | TRANSACTION COUNT         | 1 = One Occurrence                 | M           |                 |

| Response Transaction Header<br>Segment |                                  | Claim Reversal – Rejected/Rejected   |             |                 |
|--|----------------------------------|--------------------------------------|-------------|-----------------|
| Field #                                | NCPDP Field Name                 | Value                                | Payer Usage | Payer Situation |
| 5Ø1-F1                                 | HEADER RESPONSE<br>STATUS        | R = Rejected                         | М           |                 |
| 2Ø2-B2                                 | SERVICE PROVIDER ID<br>QUALIFIER | Ø1 = National<br>Provider Identifier | М           |                 |
| 2Ø1-B1                                 | SERVICE PROVIDER ID              | NPI Number                           | М           |                 |
| 4Ø1-D1                                 | DATE OF SERVICE                  |                                      | М           |                 |

| Response Message Segment Questions | Check | Claim Reversal – Rejected/Rejected If Situational, Payer Situation |
|------------------------------------|-------|--|
| This Segment is always sent        |       |  |
| This Segment is situational        | X     |  |

| Response Message Segment<br>Segment Identification (111-AM) =<br>"2Ø" |                  | Claim Re | eversal – Rejec | ted/Rejected   |
|---|------------------|----------|-----------------|--|
| Field#  | NCPDP Field Name | Value    | Payer Usage     | Payer Situation  |
| 5Ø4-F4  | MESSAGE          |          | RW              | <ul> <li>Imp Guide: Required if text is needed for clarification or detail.</li> <li>Payer Requirement: Same as Imp Guide</li> </ul> |

| Response Status Segment Questions | Check | Claim Reversal - Rejected/Rejected<br>If Situational, Payer Situation |
|-----------------------------------|-------|---|
| This Segment is always sent       | X     |   |

| Response Status Segment<br>Segment Identification (111-AM) =<br>"21" |                                | Claim Reversal – Rejected/Rejected |             |                 |
|--|--------------------------------|------------------------------------|-------------|-----------------|
| Field #  | NCPDP Field Name               | Value                              | Payer Usage | Payer Situation |
|  | TRANSACTION<br>RESPONSE STATUS | R = Reject                         | M           |                 |
|  | AUTHORIZATION<br>NUMBER        |                                    | R           |                 |
| 51Ø-FA   | REJECT COUNT                   | Maximum count of 5.                | R           |                 |
| 511-FB   | REJECT CODE                    |                                    | R           |                 |

| Response Status Segment<br>Segment Identification (111-AM) =<br>"21" |   | Claim Reversal – Rejected/Rejected |             |  |
|--|---|------------------------------------|-------------|--|
| Field#   | NCPDP Field Name                                | Value                              | Payer Usage | Payer Situation  |
| 546-4F   | REJECT FIELD<br>OCCURRENCE<br>INDICATOR         |                                    | RW          | Required if a repeating field is in error, to identify repeating field occurrence.   |
| 13Ø-UF   | ADDITIONAL MESSAGE<br>INFORMATION COUNT         | Maximum count of 25.               | RW          | Required if Additional<br>Message Information<br>(526-FQ) is used.   |
| 132-UH   | ADDITIONAL MESSAGE<br>INFORMATION QUALIFIER     |                                    | RW          | Required if Additional<br>Message Information<br>(526-FQ) is used.   |
| 526-FQ   | ADDITIONAL MESSAGE<br>INFORMATION               |                                    | RW          | Required when additional text is needed for clarification or detail.   |
| 131-UG   | ADDITIONAL MESSAGE<br>INFORMATION<br>CONTINUITY |                                    | RW          | Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current. |
| 549-7F   | HELP DESK PHONE<br>NUMBER QUALIFIER             |                                    | RW          | Required if Help Desk<br>Phone Number (55Ø-8F)<br>is used.   |
| 55Ø-8F   | HELP DESK PHONE<br>NUMBER                       |                                    | RW          | Required if needed to provide a support telephone number to the receiver.  |

\*\*End of Claim Reversal (B2) Response Payer Sheet\*\*

# **Revision History**

| Date       | Name                          | Comments  |
|------------|-------------------------------|---|
| 09/01/2016 | Implementation team           | Initial creation  |
| 07/24/2020 | Steven Giera                  | Added quantity prescribed field required for Schedule II drugs in Claim Segment Ø7                    |
|            | Documentation Management team | Rebranded; reformatted; updated and standardized naming conventions; and added Revision History table |
| 10/10/2022 | Documentation Management team | Updated document to reference current company name.   |